# Polymer Terminal - Privacy Policy

At Polymer Terminal, we value the privacy of our users' (you or your) personal information. Kindly, read this privacy policy carefully as any personal information collected and processed through <a href="https://www.polymerterminal.com">www.polymerterminal.com</a> implies the knowledge and acceptance of the conditions contained herein.

This page is used to inform website visitors regarding our policies with the collection, use, and disclosure of personal Information if anyone decided to use our website at www.polymerterminal.com.

If you choose to use our services, then you agree to the collection and use of information in relation with this policy. The personal Information that we collect are used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

#### What data is collected?

For a better experience while using our service, we may require you to provide us with certain personally identifiable information, including but not limited to your name, phone number, postal address, email, business information, and any relative information regarding your inquiry. The information we collect will be used to contact or identify you. Kindly note that all Children's Online Privacy Protections Act (COPPA) regulations apply. Our website is not intended for or directed to children under the age of 16 years old. Polymer Terminal will not knowingly collect or use any personal information relative to individuals of this age group. If we knowingly receive information from an individual of this age group or if a guardian is aware we may have received any information, please contact us at <a href="info@polymerterminal.com">info@polymerterminal.com</a>.

## How data is being collected and what it is used for?

Personal data can be collected through emails, in person, phone calls, website, or by mail. The data collected will not be disclosed for any unintended purposes. The personal data collected will be used to provide you with the service or information requested.

Polymer Terminal controls any personal data acquired by any of the means mentioned above with the compliance of the General Data Protection Regulation (EU law 2016/679).

## How consumers can control their data?

We guarantee you the right to rectify or delete any personal information/data by simply contacting us. We also give you the right to withdraw your consent or object to the use of the data provided for marketing purpose, to send informative communications or to include it in lists or information services. If you did not do it when collecting the data you can contact us anytime.

### How we protect your data?

Polymer Terminal is committed to ensure the protection and security of your data. Hence, our team has taken the required measures to adopt several technical and organizational security measures to ensure the protection of any personal data available to us against any unauthorized use, loss, misuse, alterations, treatment or access, as well as against any other form of illicit treatment. Polymer Terminal ensures any

third-party service providers or affiliates to adopt safety measures equivalent to those practiced by Polymer Terminal.

Apart from Polymer Terminal security measures, the user is required to take further steps towards security measures, such as ensuring the use of properly configured security related equipment and browser with active firewall, anti-virus and antispyware, and ensure the authenticity of the websites visited on the internet as well as avoiding websites with untrusted reputation.

## Log Data

We want to inform you that whenever you visit our website, we collect information that your browser sends to us that is called Log Data. This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser version, pages of our website that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

#### Cookies

Cookies are files with small amount of data that is commonly used as an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive.

Our website may use these "cookies" to collection information and to improve our service.

#### Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our service;
- To provide the service on our behalf;
- To perform service-related services; or
- To assist us in analyzing how our service is used.

We want to inform our service users that these third parties may have access to your personal information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

## Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

#### Links to Other Sites

Our Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## Children's Privacy

Our services do not address anyone under the age of 16. We do not knowingly collect personal identifiable information from children under 16. In the case we discover that a child under 16 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

## Changes to This Privacy Policy

Polymer Terminal reserves the right to update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

## **Contact Us**

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us.